OVERVIEW

VIOLENCE IN THE WORKPLACE POLICY AND PROCEDURES MANUAL

Purpose

The purpose of this *Violence in the Workplace Policy and Procedures Manual* is to provide direction to state agencies and offices in preventing and/or responding to incidents of workplace violence or a perceived threat of violence in the workplace. Every agency in the Executive Branch and all elective state offices are expected to comply with these procedures.

The goal of the policy and manual is threefold:
1. To reduce the probability that employees will engage in verbal threats or physical actions that create a security hazard for others in the workplace;
2. To ensure that any complaint of violence or the threat of violence is taken seriously and is thoroughly and promptly investigated; and
3. To provide a basis for the workplace violence prevention training program that is statutorily mandated for all full-time state employees pursuant to P.A. 11-33 (effective October 1, 2011).

This Manual outlines the major components of this effort: policy, procedures, workplace security assessment, control and prevention, training and other support services. It is being issued statewide to ensure that matters are handled in a consistent fashion across agencies.

HR Personnel shall review this document, including the items in the appendices and implement this Manual as is or, where directed, to modify the current policies and procedures of the agency so that they are in compliance with this Manual. In those agencies where there may be a potential conflict with the contents of this document, interpretations will be assessed on a case-by-case basis. Questions regarding employment issues should be addressed to the Office of Labor Relations (OLR) at the Office of Policy and Management (OPM).

Scope

The violence in the Workplace Policy and Procedures Manual is available in Portable Document Format (PDF) and can be downloaded from the Department of Administrative Services website and the Office of Policy and Management website. This format will allow updates and new sections to be easily inserted. *This document will be the basis of any training offered by DAS.* The intent is for the training to address each of the areas in this Manual in more detail, with emphasis on understanding the source of workplace violence, prevention, and determining the appropriate intervention.
STATE OF CONNECTICUT BY HIS EXCELLENCY

JOHN G. ROWLAND

EXECUTIVE ORDER NO. 16

WHEREAS, the State of Connecticut recognizes that workplace violence is a growing problem that must be addressed; and

WHEREAS, the State is committed to providing its employees a reasonably safe and healthy working environment, free from intimidation, harassment, threats, and/or violent acts; and

WHEREAS, violence or the threat of violence by or against any employee of the State of Connecticut or member of the public in the workplace is unacceptable and will subject the perpetrator to serious disciplinary action up to and including discharge and criminal penalties.

NOW, THEREFORE, I, John G. Rowland, Governor of the State of Connecticut, acting by virtue of the authority vested in me by the Constitution and by the statutes of this state, do hereby ORDER and DIRECT:

1. That all state agency personnel, contractors, subcontractors, and vendors comply with the following Violence in the Workplace Prevention Policy:

   The State of Connecticut adopts a statewide zero tolerance policy for workplace violence. Therefore, except as may be required as a condition of employment –

   o No employee shall bring into any state worksite any weapon or dangerous instrument as defined herein.

   o No employee shall use, attempt to use, or threaten to use any such weapon or dangerous instrument in a state worksite.

   o No employee shall cause or threaten to cause death or physical injury to any individual in a state worksite.

Weapon means any firearm, including a BB gun, whether loaded or unloaded, any knife (excluding a small pen or pocket knife), including a switchblade or other knife having an automatic spring release device, a stiletto, any police baton or nightstick or any martial arts weapon or electronic defense weapon.

Dangerous instrument means any instrument, article, or substance that, under the circumstances, is capable of causing death or serious physical injury.

Violation of the above reasonable work rules shall subject the employee to disciplinary action up to and including discharge.

2. That each agency must prominently post this policy and that all managers and supervisors must clearly communicate this policy to all state employees.
3. That all managers and supervisors are expected to enforce this policy fairly and uniformly.

4. That any employee who feels subjected to or witnesses violent, threatening, harassing, or intimidating behavior in the workplace immediately report the incident or statement to their supervisor, manager, or human resources office.

5. That any employee who believes that there is a serious threat to their safety or the safety of others that requires immediate attention notify proper law enforcement authorities and his or her manager or supervisor.

6. That any manager or supervisor receiving such a report shall immediately contact their human resources office to evaluate, investigate and take appropriate action.

7. That all parties must cooperate fully when questioned regarding violations of this policy.

8. That all parties be advised that any weapon or dangerous instrument at the worksite will be confiscated and that there is no reasonable expectation of privacy with respect to such items in the workplace.

9. That this order applies to all state employees in the executive branch.

10. That each agency will monitor the effective implementation of this policy.

11. That this order shall take effect immediately.

Dated in Hartford, Connecticut this 4th day of August 1999.

[Signature]
John G. Rowland, Governor

Filed this 4th day of August 1999

[Seal]
Serge Byrnes, Secretary of the State